Nudio Jeans co

centra

00 / WHO ARE WE





Anna
Customer Experience Manager
Nudie jeans



Johan Co-founder Centra



Nudie Jeans – a sustainable omnichannel journey



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Centra is a Stockholm-based innovation company, founded to invent next generation commerce tech for fashion and lifestyle companies

Centra's mission is to create the best commerce platform for the fashion and lifestyle industry, leveraging the latest innovations in technology. Since

Locations

2016

5

Customers

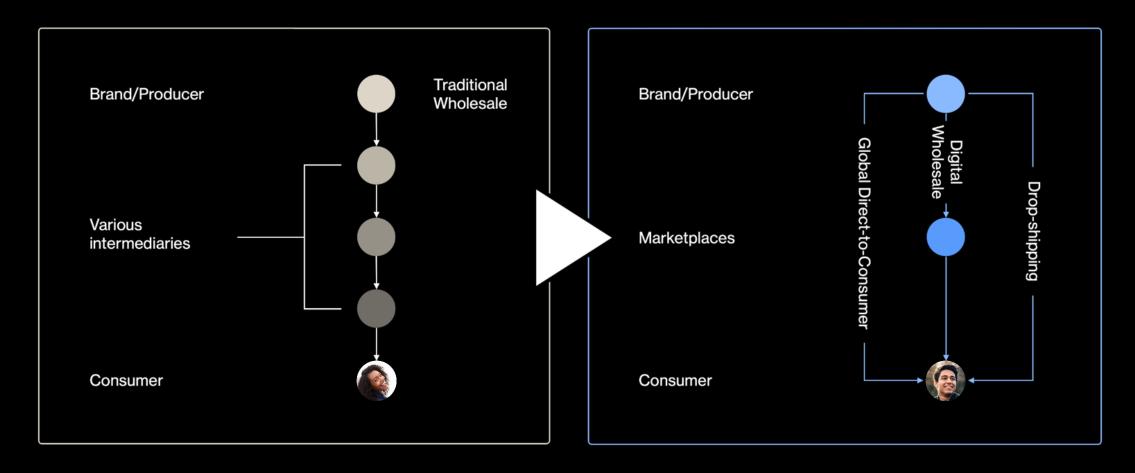
Employees

300+

100+

Centra was built to give brands full control across all channels...





We couldn't find a SaaS platform that serves brands well

Examples

SMB platforms



Challenges we found

- Lack of features that can't be mitigated by apps / extensions
- · Single warehouse and "Store" concept instead of global by default
- · Built-in CMS that offers a fraction of the content capabilities of a real CMS
- APIs offer too little flexibility
- Hidden app/FX/PSP fees once locked into ecosystem

Microservice frameworks



commercetools

- · Simplicity sacrificed for flexibility in areas brands don't need flexibility
- The work needed to orchestrate microservices into usable business features constantly underestimated
- Fosters IT-driven rather than business-driven approach to tech
- · Large implementation codebases to maintain causing very high TCO

Enterprise suites



- · Intentionally difficult to integrate outside of the suite ecosystem
- · Highly opinionated technology and limited APIs / SDKs
- · Best-of-breed not a viable architecture option
- · Very strong vendor lock-in effects
- Constant price increases once locked into ecosystem

Implication

Brands miss out on customer experience, revenue and growth due to limitations



Large slow IT projects eat the budgets that could have been used for growth



Brands end up being locked into suites, not able to use the best technology, and being monitized

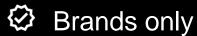


Brands only.



Centra was founded on 6 principles





Centra only serves fashion DTC brands, allowing a focused product and roadmap

DTC and Wholesale

Advanced wholesale support built-in, including pre-order and at-once



Composable and API first

Centra is "headless", to be combined with other software in a best-of-breed config

Pixel-perfect design

Say goodbye to cookie-cutter themes or templates that are costly to customize



Global & Local

Serve the world with local products, content and language from one global brand website



OMS

Powerful OMS to serve a true omnichannel experience



centra

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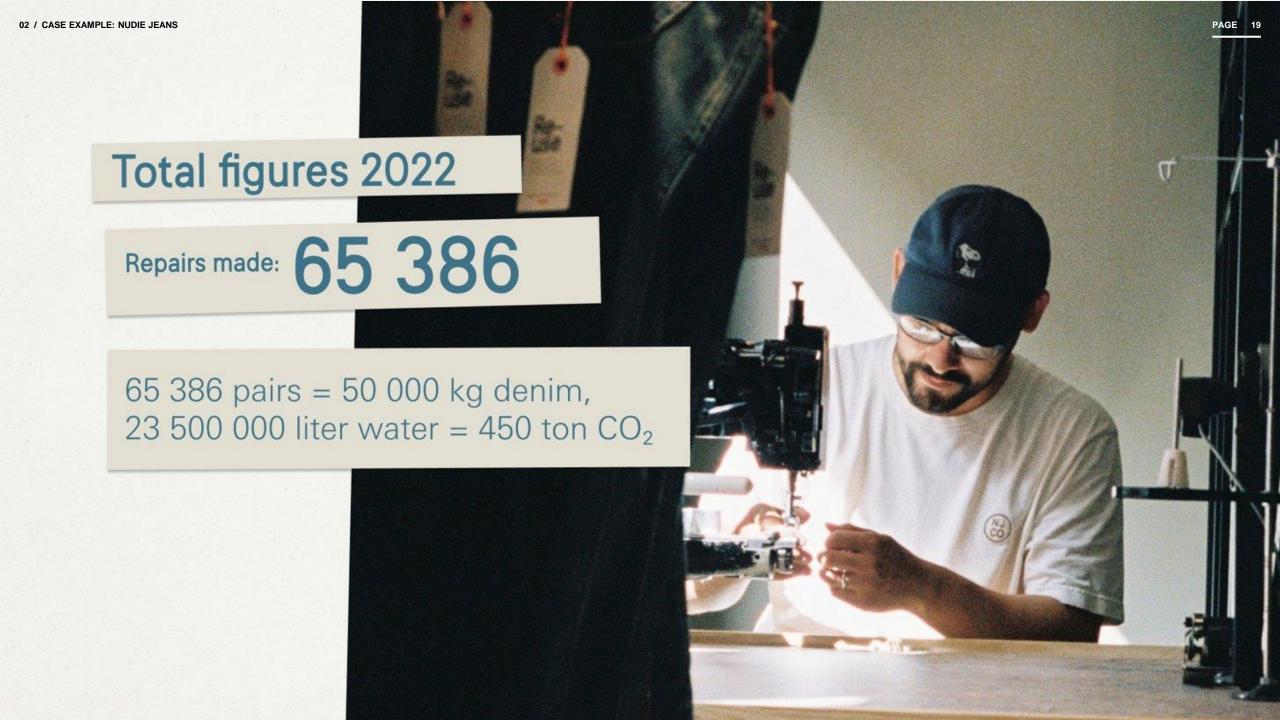


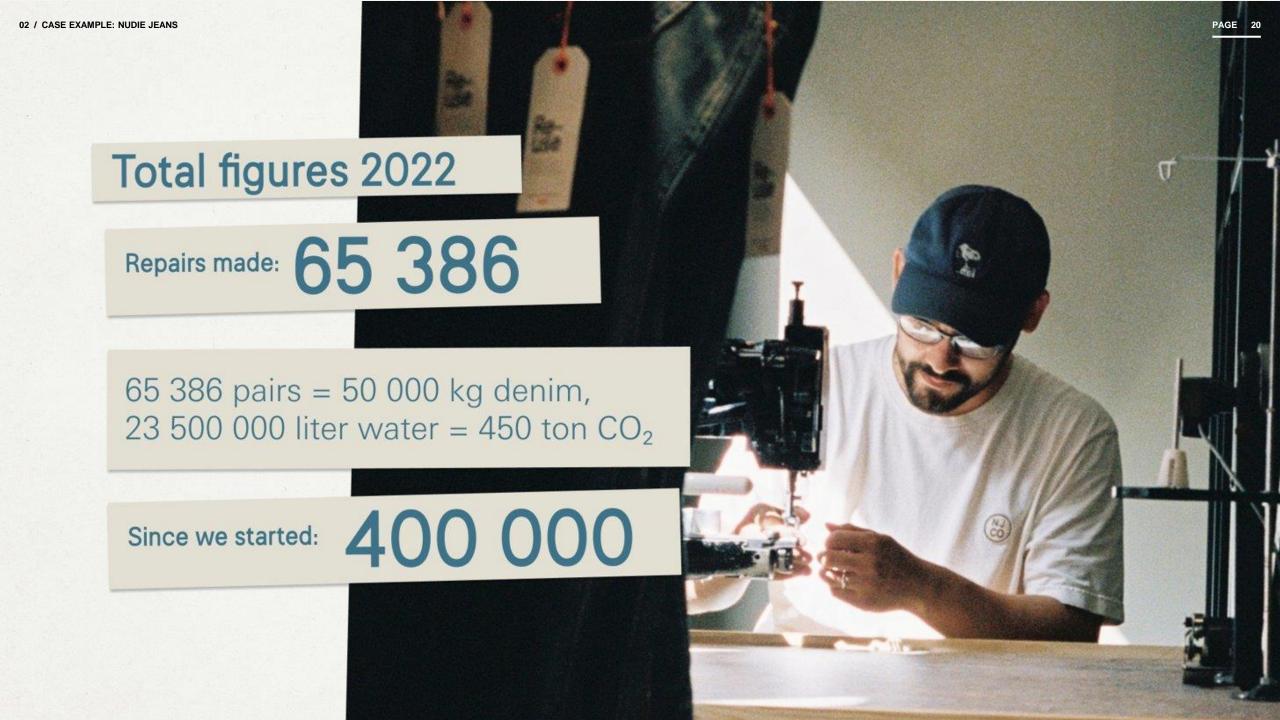
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- Since the beginning, sustainability, both environmental and social, has been the essence of the brand.
- Besides a denim collection made entirely with 100% organic cotton we also have a transparent production showcased on the website and have implemented an ambitious repair and reuse-program.
- Our headquarters is located in Gothenburg with 90 employees, and 243 employees in total globally.













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PAGE

Promotion

use now or save for later



Trade-in discount 20%

Click activate. Discount is withdrawn at checkout.

Expires 2023-06-30

Activate

Omnichannel – A seamless shopping experience

Why do we do it?

- Environment, customer, efficiency, stock management

Nudie Jeans & Sustainability



02 / CASE EXAMPLE: NUDIE JEANS



Return in-store

Pick up in-store



Ship from store

The ship-from-store solution from Centra and Nudie Jeans allows customers to receive their orders from the nearest store as quickly and sustainably as possible.

Order online - picked, packed & delivered from a local Repair Shop





How did Nudie Jeans start?

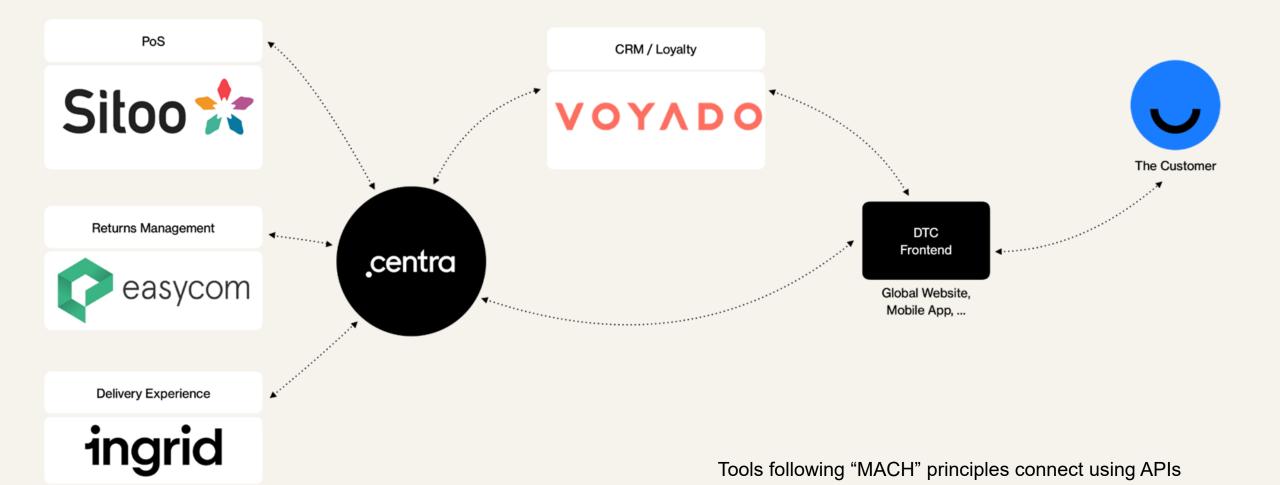
Where to start?

- Have a clear idea of how you want it to work, what do you want to achieve
- Mapping the scenarios, optimize store assortment
- Change management & educate staff
- System architecture



The key components of Nudie Jeans's omnichannel tech-stack

overview



Ship from store

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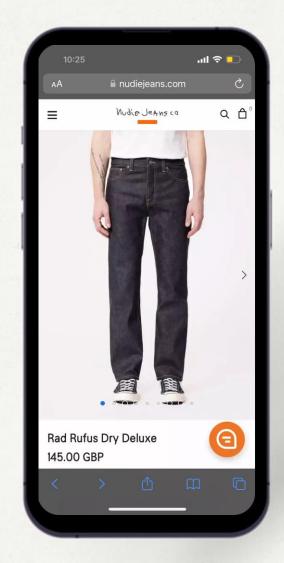
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And for 2023 we're currently at 34% of the UK orders.





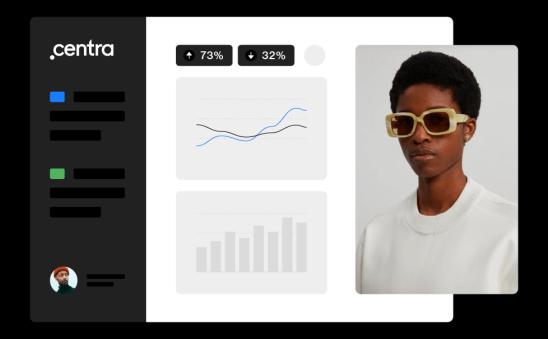
What's next?

Omnichannel in the future - our vision

B2B2C, new business model

Sell from all garments produced, and help your retailers with foot traffic

More advanced routing logic
Make sure to use the most of
your inventory at any given
time





More questions meet us in booth

2+4

Thanks!

